

# simplyyoga - Returns / refund note

## Instructions

Print out and complete a copy of this form and then carefully re-package any unwanted articles and/or damaged packaging securely and send them to us with a copy of this form. A return label is included for your convenience. For your protection, we recommend that you use a reputable postal service and obtain, at the very least proof of posting, (this is FREE) - or a signed-for delivery service with the required amount of postal insurance.

**\*\*\* Please do not return any DAMAGED goods to us, unless we have arranged this with you, separately \*\*\***

=====  
This section **MUST** be completed:-

Order number: **SY**-..... OR Date of purchase: .....

**RECEIPIENTS** Postal Code: .....

Brief description of item(s): .....

.....

Please mark (**X**) as many boxes that apply, (below) - giving your reason(s) for return:-

### Main reason(s)

Faulty   
Damaged on receipt   
Unlike Web site picture   
Arrived too late   
Wrong size, (unusable)   
Previously cancelled order

### Other reason(s)- if any

Displeased with quality   
Poor performance   
Incomplete/ items missing   
Wrong item received   
Badly manufactured   
Poor value

Please add any other comments you wish to make, (below):-

.....

To enable us to process your return as quickly as possible please complete the following:-

Replacement required  Refund required

Special instructions (if any - e.g. address for replacement etc.):-

.....

Method of payment: Credit/Debit Card (WorldPay)  PayPal   
NOCHEX  Cheque   
Other (advise): .....

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